

Bambra

Privacy Policy

Bambra takes individual privacy very seriously. Our Privacy Policy outlines how we collect and handle your personal information.

How and what personal information is collected?

We collect your personal information (including your address, contact details, email and mailing address and credit card details) only when you place an order with us or when you contact us about our other services. Only our authorised employees will have access to this information. You can view and/or change the personal information you have provided to us at any time by contacting us

How we use your personal information

Your personal information may be used to:

- Verify your identity when we are speaking with you;
- Administer and manage our services, including charging and billing;
- Promote and market services and products to you. We will always provide you with an opportunity to let us know if you do not wish to receive marketing and promotions from us.

Who can access my personal information?

Only authorised employees of Bambra have access to any information you provide. We will not share your personal information with third parties or use your information for any other purpose without your consent unless legally required to do so.

Consent to use and disclosure of your personal information

We may occasionally send you marketing emails. Our email marketing is permission based. If you received an email from us, it is because you are a subscriber or have otherwise consented to the terms of this privacy policy. You may unsubscribe from a Bambra e-letter service at any time by post, by phone, or by clicking the unsubscribe link at the bottom of each email. We do not rent or sell email addresses.

Personal information and data security

Bambra uses reasonable administrative, technical, personnel and physical measures to safeguard personally identifiable information in its possession against loss, theft and unauthorised use, disclosure or modification.

Updates to our privacy policy

We will review and update this privacy policy as needed.

Privacy concerns or complaints

You have the right to contact us and ask what information we may hold about you. Before you can obtain access to any information held by Bambra about you, your identity will first need to be verified. A fee may apply for such access. If you have concerns or wish to make a complaint regarding the handling of your personal information by us, please contact us directly on 03 8698 3233